
CONTENTS
(SEPTEMBER 2014)

(pages 1-4)

**DIGITIZATION OF BUSINESS PROCESSES AND TECNOMATIX AS A
COMPREHENSIVE PACKAGE INSTRUMENT FOR THE CREATION OF THE
DIGITAL FACTORY**

Marek Kliment, Peter Trebuňa, Jaromír Markovič

(pages 5-10)

TRANSPORT OF COUNTERFEIT GOODS

Dagmar Babčanová

(pages 11-16)

**SIMULATION AS A MEANS OF ACTIVITY STREAMLINING OF CONTINUOUSLY
AND DISCRETE PRODUCTION IN SPECIFIC ENTERPRISE**

Martin Straka, Erik Žatkovič, Róbert Schréter

(pages 17-22)

**USING OF MULTI-CRITERIAL EVALUATION METHODS TO ASSESS POSITION OF
THE OBJECT IN THE MARKET**

Gabriela Ižaríková

(pages 23-26)

**QUALITY OF SERVICE AND CONDITIONS OF CUSTOMER SATISFACTION
MEASUREMENT**

Renata Winkler, Marta Moczulska